

# Rahat Securities Limited

TREC HOLDER PAKISTAN STOCK EXCHANGE LIMITED.  
UNIVERSAL MEMBER PAKISTAN MERCANTILE EXCHANGE LIMITED.  
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April 07, 2021

Chief Regulatory Officer  
Pakistan Stock Exchange Ltd.,  
Stock Exchange Plaza,  
19-Khyaban-e-Aiwan-e-Iqbal,  
Lahore.

Subject: **Customer Grievances Detail on Quarterly**

Respected Sir,

With reference your Notice No. PSX/n – 5791 Dated October 24, 2016, the required information is written below on quarterly basis.

Quarter Ended March 31, 2021

S.#	PARTICULARS	NUMBER
1	Number of customer grievances as on December 31, 2020	Nil
2	Number of customer grievances received during the quarter	Nil
3	Number of customer grievances redressed during the quarter	Nil
4	Number of customer grievances as on March 31, 2021	Nil
5	Number of customer grievances unresolved beyond three months of the receipt	Nil
	Reasons for delay (complaint – wise):	
	1.	
	2.	
	3.	
	Add more reasons, if needed	

Kindly acknowledge this and update our record. Your response shall be appreciating us.

Thanking you.

Yours truly,

  
Chaudhry Muhammad Afzal  
Chief Executive



**Lahore Cantt Office:**

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