

Rahat Securities Limited

TREC HOLDER PAKISTAN STOCK EXCHANGE LIMITED.
UNIVERSAL MEMBER PAKISTAN MERCANTILE EXCHANGE LIMITED.

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April 09, 2019

Chief Regulatory Officer
Pakistan Stock Exchange Ltd.,
Stock Exchange Plaza,
19-Khyaban-e-Aiwan-e-Iqbal,
Lahore.

Subject: **Customer Grievances Detail On Quarterly**

Respected Sir,

With reference your Notice No. PSX/n – 5791 Dated October 24, 2016, the required information is written below on quarterly basis.

Quarter Ended December, 2018

| S.# | PARTICULARS | NUMBER |
|-----|---|--------|
| 1 | Number of customer grievances as on January 01, 2019 | Nil |
| 2 | Number of customer grievances received during the quarter | Nil |
| 3 | Number of customer grievances redressed during the quarter | Nil |
| 4 | Number of customer grievances as on March 31, 2019 | Nil |
| 5 | Number of customer grievances unresolved beyond three months of the receipt | Nil |
| | Reasons for delay (complaint – wise): | |
| | 1. | |
| | 2. | |
| | 3. | |
| | Add more reasons, if needed | |

Kindly acknowledge this and update our record. Your response shall be appreciate us.

Thanking you.

Yours truly,

Chaudhry Muhammad Afzal
Chief Executive

Lahore Cantt Office:

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